

Northville DDA - Marketing Committee Thursday, June 2, 2022 8:30 am – Via Zoom

Join Zoom Meeting: https://us02web.zoom.us/j/86916697309 Meeting ID: 869 1669 7309 Mobile Connection: 1-646-558-8656, 1-312-626-6799

Meeting Agenda

- 1. Welcome from the Chair
- 2. Audience Comments (limit 3 minutes)
- 3. PR & Marketing efforts for May 2022
 - a. May Stats and Measurements (Attachment 3.a)
 - b. May PR Summary (Attachment 3.b)
 - c. June Ad in The 'Ville (Attachment 3.c)
- 4. Recap and News from Organizations a. Dancin' in the Ville (Attachment 4.a)
- 5. Next Meeting Thursday July 7, 2022

May 2022:

FACEBOOK:

Facebook Page Update:

Through May 27 Page Likes: 13,732 (22 more than last summary) Followers: 14,727 (37 more since last summary) Check-ins: 23,680 (160 more since last summary) Demo:

- Women (80%)/ Men (20%)
- Age demo: 35-44 main demo with 45-54 next largest
- Top 10 cities followers are from: Northville, Novi, Livonia, Canton, Plymouth, Detroit, South Lyon, Farmington Hills, Westland & Ann Arbor

Monthly Total Reach: 10,222 Monthly Page Views: 893 Monthly Post Engagement: 5,825

Organic Post ~ Reminder of Memorial Day Weekend Activities (photos)

Run date(s): May 25 (9:59 a.m.) Reach: 3,122 Reactions:

- Likes: 9
- Love: 1
- Comments: 1
- Shares: 4

Post Clicks: 63 (44 photo / 19 other such as page title or "see more")

Organic Post ~ Happy Friday (with photo)

Run date(s): May 20 (10:52 a.m.) Reach: 1,917 Reactions: Reactions:

- Likes: 16
- Love: 1
- Comments: 2
- Shares: 1

Post Clicks: 27 (8 photo / 10 link / 9 other such as page title or "see more")

Organic Post ~ The Buy Michigan Now Festival Returns (with link)

Run date(s): May 10 (9:45 a.m.) Reach: 3,560 Reactions:

- Likes: 48
- Comments: 3

Post Clicks: 151 (73 link / 78 other such as page title or "see more")

Organic Post ~ Music is Main & Center Series Returns (with photo)

Run date(s): May 6 (1:38 p.m.) Reach: 2,757 Reactions:

• Likes: 11

- Love: 1
- Comments: 1
- Shares: 4

Post Clicks: 17 (1 photo / 160 other such as page title or "see more")

INSTAGRAM:

Followers: 5,435 (38 more followers since last summary) 77% women / 23% men Age demo: 35-44 (33%), 25-34 (29%), 45-54 (20%) Insights from last 30 days: Reach: 5,237 (the number of unique accounts that have seen any of our posts)

- 3,807 followers / 1,330 non followers
- o 6,731 posts / 1,374 stories / 22 videos / 3,008 Reels

Accounts Engaged: 661

• 609 Followers/52 Non-followers

Account Activity: 709

- Profile visits: 680
- Website taps: 18
- Business Address Taps: 9
- Call Button Taps: 2

Impressions: 119, 743 (total number of times our posts have been seen) Content Interactions: 1,722 Post Interactions: 1,586

• Likes: 1,325

- Comments: 40
- Saves: 36
- Shares: 155
- Story Interactions: 30
 - Replies: 16
 - Shares: 14
- Reel Interactions: 103
 - o Likes: 96
 - o Shares: 7
- Video Interactions: 3
 - o Likes: 3

Top Post(s):

Based on likes

May 10 – Pizza Cutter Moving (shared post)

Reach: 2,971 (2,721 followers / 250 non followers)

Impressions: 3,149 (2,855 from home, 154 from explore, 58 from profile & 42 other) Engagement: 256 (247 followers / 9 non-followers) Post Interactions: 292

- Likes: 218
- Comments: 8
- Shares: 64
- Saved: 2

Profile Activity: 24

- Profile visits: 20
- Follows: 4

May 19 It's A Beautiful Evening. What are Dinner Plans (photo of dining in social district)

Reach: 2,027 (1,945 followers / 82 non-followers) Impressions: 2,223 (2,104 from home, 49 from explore, 35 from profile & 28 other) Engagement: 161 (160 followers / 1 non-followers) Post Interactions: 168

- Likes: 153
- Shares: 12
- Comments: 2
- Saves: 1

Profile Activity: 28

- Profile visits: 18
- Follows: 10

May 17 How is everyone enjoying this beautiful day? (photo of clock/streetscape)

Reach: 1,380 (1,316 followers / 64 non-followers) Impressions: 1,498 (1,394 from home, 36 from explore, 44 from profile & 20 other) Engagement: 125 (125 followers / 0 non-followers) Post Interactions: 138

- Likes: 121
- Shares: 14
- Comments: 1
- Saves: 2

Profile Activity: 16

- Profile visits: 8
- Follows: 8

TWITTER:

Followers: 1,002 Twitter does not provide many analytics.

Top Tweet(s): May 17 – Music is Main & Center Series Returns Likes: 3 Retweets: 2

May 10 – Maybury Farm Fest Likes: 4 Retweets: 1

ADVERTISING:

The Ville:

Quarter page ads will be place in 12 issues of the magazine (May 2021-April 2022).

The 'Ville is mailed directly to every residential and business address – a total of nearly 21,000 – in the Northville Community, covering the 48167 and 48168 zip codes.

Northville Today:

- Quarter-page Ads in Northville Today
 - Q2: Ad for Supporting our businesses is main & center with a photo of social district (like we did for Maybury and Chamber ads) and tag with dates of summer concerts (MAILED WEEK OF JUNE 6)
 - Q3: SKELETONS Ad (MAILED WEEK OF SEPTEMBER 19)
 - Q4: A Holiday to Remember (MAILED WEEK OF DECEMBER 5)

DOWNTOWN NORTHVILLE PR / ADVERTISING SUMMARY May 2022:

PUBLICITY:

Press Releases:

• Summer Concerts Announcement

Upcoming Press Releases:

• Dancing in Town Square

SOCIAL MEDIA:

- Continuing Business Spotlights every month to coincide.
- Facebook ~ Continued to maintain the page, including daily posts on business announcements and virtual events, etc.
- Instagram ~ Continued to maintain the page, including daily posts business announcements, etc.
- Twitter ~ Continued to maintain the page, including daily posts on business announcements, etc.

PAID ADVERTISING:

- Ad in May issue of The Ville
- Ad in Q2 of Northville Today (mailed week of June 6)
- Ad in Chamber Directory
- Ad in Maybury Park Map

UPCOMING PAID ADVERTISING:

PRINT:

- Quarter-page Ads in The Ville
 - \circ We renewed contract for 12-months of $\frac{1}{4}$ -page ads.
 - Ad theme features a new shop or restaurant owner every month
- Quarter-page Ads in Northville Today
 - Mailed to 21,000 households
 - Q3: SKELETONS Ad (MAILED WEEK OF SEPTEMBER 19)
 - Q4: A Holiday to Remember (MAILED WEEK OF DECEMBER 5)

Attachment 3.c Where supporting our local businesses is Main Center





Downtown Northville's Music is Main & Center concert series returns every Friday and Saturday evening from 7-9 pm. Performances begin Memorial Day weekend and run through October 29th.

Music is Main & Center is hosted by the Northville DDA and made possible by presenting sponsors Serra Ford of Farmington Hills and Grewal Law.

downtownnorthville.com

